

Limited Warranty

Woolson Soundcraft guitars are covered by a limited warranty to the original purchaser during the working life of the builder against defective materials or workmanship. Upon notice of any defect, Woolson Soundcraft will repair or replace, at its option, any defective part or material. Instruments returned for warranty repair must be shipped pre-paid and will be returned collect postage. This is the sole warranty of Woolson Soundcraft. No other written or oral warranty applies.

Limitations and exclusions

The following items are not covered by this warranty.

1. Any instrument whose serial number is missing, or has been altered or tampered with in any fashion.
2. Any instrument purchased from anyone other than an authorized Woolson Soundcraft dealer.
3. Strings and batteries.
4. Normal wear and tear on any part of the instrument including jacks, controls and switches, worn frets, plated surfaces, tuning machines, pick-guards, saddles and nuts, etc.
5. Instruments that have been serviced by unauthorized persons (any person other than Woolson Soundcraft authorized service centers and technicians).
6. Defects in finish, or cracks, splitting, or warping of wood due to changes in temperature or humidity, exposure to sun, fire, moisture, body salts and acids, other chemicals.
7. Case and case hardware wear and tear.
8. All other defects and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or acts of Nature.
9. Changes in action due to age or seasonal changes.
10. The subjective issue of tonal characteristics.

Woolson Soundcraft, LLC assumes no liability for property damage resulting from failure of this product or any loss of income, satisfaction, or damages arising from the loss of use of same due to defects or availability of it during service.

Helpful Tips

Here are some useful tips in maintaining your instrument.

- Avoid exposure to extreme temperatures and humidity. (Ideal humidity is 50% RH)
- Never leave your instrument in a hot or cold automobile. Polish your Groove Tool with a dry soft cloth.
- Never use abrasive cloths or commercial cleaning agents as they will damage the finish.
- Always transport your Woolson Soundcraft guitar in a sturdy case.